

November 26, 2024
Internal/External Job Posting:
Community Health Ambassador – Permanent Full-time
(35 hours/week; 1 FTE)
Posting Number: 2024-19

Davenport-Perth Neighbourhood Centre and Community Health Centre (DPNCHC) is a multi-service organization that provides various health and community programs and services for a diverse community. We are seeking a community health ambassador (ambassador) to help increase awareness of and access to DPNCHC's health services and community support services by conducting outreach and education activities to marginalized residents of the catchment area and to target population groups. The ambassador will also work collaboratively with a multi-disciplinary team to help plan and deliver community and wellness initiatives such as health fairs that focus on health education and screening of chronic diseases. The ambassador will also provide information on services offered by partner agencies.

Responsibilities:

- Maintain current knowledge of the Centre's programs and services.
- Engage with diverse residents and community groups in order to establish a strong community presence.
- Work collaboratively with a multi-disciplinary team to provide relevant, accurate and timely information related to DPNCHC's wellness initiatives including chronic disease prevention and management, vaccine administration, mental health support, and social programs.
- Participate in planning and delivery of community programs and outreach initiatives that focus on health education, awareness, vaccination and screening of chronic diseases.
- Assist with identifying appropriate local events, initiatives and community spaces where DPNCHC can engage with the community.
- Support connecting community members, who do not have access to services, to primary care and allied health providers through direct referrals.
- Identify specific barriers experienced by community residents and groups in accessing services and share feedback to the appropriate DPNCHC team.
- Support DPNCHC evaluation initiatives.
- Participate in establishing and maintaining community linkages with other service providers and local partner agencies.
- Participate on community committees and networks as needed.
- Work with the Mid-West Toronto Ontario Health Team Open Door program to plan and co-deliver activities such as health fairs, programs, and outreach initiatives.
- Maintain effective and timely documentation of client records using agency approved tools and electronic medical records.
- Contribute to the data capture, reporting processes, quality improvement and evaluation initiatives of the Centre.
- Attend and participate in regular team meetings and required trainings.

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Qualifications:

- Up to 1 year demonstrated experience in community involvement, volunteerism or other community work
- Close connection to the community through residency in Mid-West Toronto or affiliation with any target populations served by the Centre.
- Demonstrated interest and commitment to improving the health and wellbeing of the local community and population groups served by DPNCHC.
- Demonstrated commitment to the principles of anti-oppression and cultural competence.
- Interpersonal, problem-solving, organizational and time management skills.
- Strong communication (written and verbal) skills with ability to communicate information effectively both to individuals and in groups.
- Ability to work evenings and weekends, when scheduled.
- Ability to support set up of programs and initiatives.
- An interest and commitment to working in a low-income, multilingual, multiracial community.
- Knowledge of the social determinants of health and issues affecting youth, low income, multi-lingual, Black and racialized communities gained through lived experience.
- Additional language skills are an asset,
- Knowledge of the Davenport Perth community is an asset.

Salary range: \$37,156 - \$39,508 per annum, plus Extended Health Benefits and Healthcare of Ontario Pension Plan (HOOPP).

This position is part of the bargaining unit.

Submit cover letter & resume to: Posting No. 2024-19 to hire@dpnchc.ca or mail to 1900 Davenport Rd, Toronto, ON. M6N 1B7.

Due Dates: Internal Applicants: 5 pm, December 4, 2024

External Applicants: 5pm, December 9, 2024.

Davenport-Perth Neighbourhood and Community Health Centre encourages applications from Black candidates, as well as individuals from diverse backgrounds including culture, race, language, religion, class and gender/sexual orientation. Reasonable accommodation or any other special needs will be provided in all parts of the hiring process. If you require any accommodation, please advise Human Resources. As a condition of employment all new hires must show proof of COVID-19 vaccination (2 doses) with vaccines approved by Health Canada, unless they have an exemption from vaccination under the Human Rights Code. Also required to undertake a Vulnerable Sector Screening with Police Services. Only applicants selected for interviews will be contacted. No phone calls please. DPNCHC is a perfume free environment.